Port Questionnaire

*(to be filled out per ship per call!)*

|  |  |
| --- | --- |
| **Ship** | Artainia |
| **Port City** | Stanley |
| **Date** | 17th March 2019 |
| **Arrival time** | 0800 |
| **Departure time** | 1600 |
| **Public Holiday** | Yes:  No: |
| **Name & Address of Port** | Stanley, Falkland Islands |
| **Name/No of expected Berth** | Anchor in Port William |

## Port Facilities

|  |  |
| --- | --- |
| Bank | Yes:  No: |
| Post Office | Yes: X No: ☐ |
| Shops | Yes: X No: ☐ |
| Tourist Information | Yes: X No: ☐ |
| Telephone | Telephone cards can be purchased for use of public telephones. Some Roaming services are available but very limited |
| Wi-Fi | Yes: X No: ☐ FOC: ☐ |
| Taxi | Yes: X No: ☐  Phone: +50055441 – Very limited service |
| Bus station | Yes:  No: |
| Hop On / Hop Off | Yes: ☐ No: X |

## General Port Information

|  |  |
| --- | --- |
| * Distance to port exit * Is it allowed to walk inside the port?   + If no, is there a shuttle service? * Is it allowed to ride a bicycle inside the port area?   + If not, can they be carried in the shuttle? * Shuttle Service to the city center * Is it allowed to bring any kind of food ashore? | * Tenders arrive in centre of town with 50m walk to exit * Yes: No: * Yes: No:  FOC: * Yes: No: * Yes: No: * Yes: No:  FOC: * Yes: No: |

## Country Information

|  |  |
| --- | --- |
| Currency | GBP but USD and Euro are also accepted in most outlets |
| Accepted Payements:   * Only local currency: * Cash in US $ * Cash in € * Credit Cards * Maestro / Debit Card | * Yes: ☐ No: X * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ |
| Postage   * Postcard * letter | * £0.66 * £0.76 (increases with weight) |
| Typical Souvenir | Penguin memoriablia, Falklands Wool products, Diddle Dee Jam |

## Distances

|  |  |  |  |
| --- | --- | --- | --- |
| * City Center * Next recommendable beach * Airport * Main Station | * Stanley * Surf Bay * Mount Pleasent Airport * N/A | km: 0  km: 10  km: 36  km: | Taxi fare:  Taxi fare: £5 single/£10 rtn  Taxi fare: £50  Taxi fare: |

## General Information

|  |  |  |
| --- | --- | --- |
|  | Where: | Business/Opening Hours: |
| Tourist Information | * At tender landing point | * Duration of ships call |
| Post Office | * Ross Road | * 0830-1700 |
| Shopping | * Ross Road | * Hours adjust to cruise ship visit |
| Museums | * Ross Road | * Hours adjust to cruise ship visit |
| Restaurants | * Ross Road | * Varies |
| Places of interest: | * Christ Church Cathedral | * All Day |
| Shuttle services FOC |  |  |

## Special Remarks

A list of retail opening hours will be sent to the Shore Excursion Department as most open to accommodate a cruise vessel visit. Tenders will land at the Public Jetty situated in the centre of Stanley, here the tourist information board is located and will also be the dispatch point for any shore excursions. There is WIFI in the islands however a card must be purchased to use this service. There is currently no free wifi in the islands.